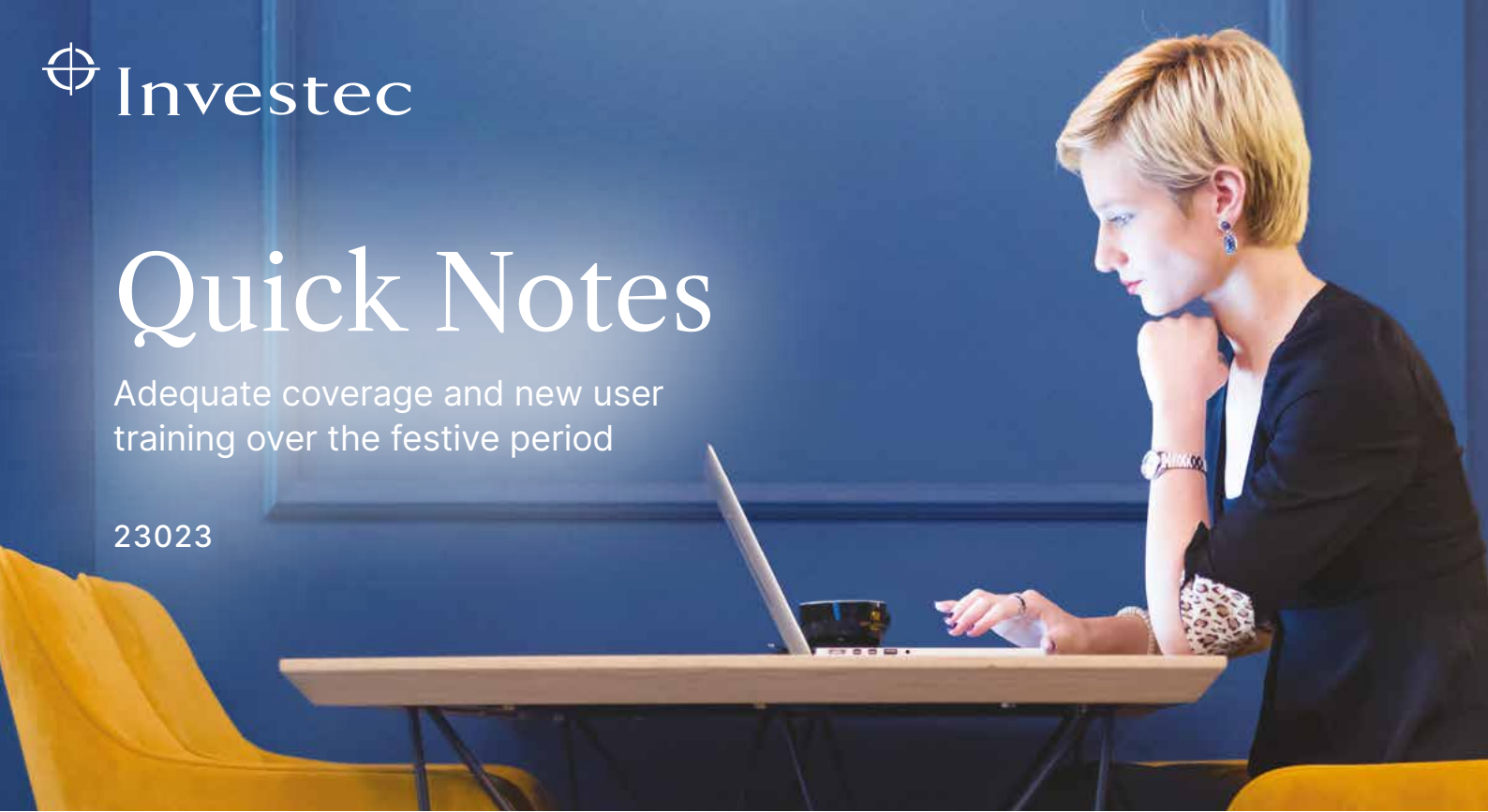


# Quick Notes

Adequate coverage and new user training over the festive period

23023



To apply for new user access, you must complete and submit a Multiple User Access form, which requires approval from the Designated Online Banker. This form is available on Toolkit under system information.

Please be aware that, in addition to the Multiple User Access form, we will also need the following supporting documentation submitted along with the form:

- A clear copy of both sides of the user's new ID card, or alternatively;
- A colour photo of the user's green barcoded ID document

Please be aware that, as part of our risk management process, Investec performs credit checks on all new users to identify any adverse credit histories.

Once the necessary documentation is received and the relevant checks are completed with satisfactory results, Investec will provide the user access to the CCM Online Banking platform. Our CSC team will then coordinate directly with the user regarding CCM training and issuing of login details.

For any queries, please contact your Investec for Intermediaries consultant or our CCM [Inland](#) or [Coastal](#) Servicing teams.

Regards

*Shavonne Bagley*  
Shavonne Bagley  
Head of Client Servicing

