

Step by step guide on how to download the Mobile App

Step 1

Which App do you need to download?

Individual clients | "Investec Private Client" app

If you are a personal / joint account holder, this application will enable you to authenticate your login to Investec Online, authorise online transactions, view account balances and transactions.

Corporate clients | "Investec for Intermediaries" app

If you are a corporate account holder / user, this application will enable you to authenticate your login to Investec Online, authorise online transactions and view account balances.

Multiple account clients | "Investec for Intermediaries" app

If you have an individual *and* a corporate account that are *linked on the same profile* - you will need to download the "Investec for intermediaries" app.

Step 2

Individual clients:

Download the Investec Private Client App from the App Store (Apple), Google Play (Android) or AppGallery (Huawei)

Corporate and / or multiple-linked account clients:

Download the Investec for Intermediaries App from the App Store (Apple), Google Play (Android) or AppGallery (Huawei)

- Open the Investec App on your device and enter your usual Investec ID and password
- **We will send you a one-time pin (OTP) by SMS with a verification code to authenticate this first login**
- Follow the prompts to link the device to your Investec Online account

Step 3

- Log into Investec Online using your Investec Online ID and password
- Keep your phone near you to receive your In App Authentication
- On the app, tap the four-character code that corresponds with the one on screen

Fraud tip

To avoid falling victim to fraud, we recommend that you bookmark and use the legitimate Investec Online banking login page (don't Google it).

Queries

Please contact the client relations team on +230 207 4000 or email [Client relations](#) from 09:00 to 17:00 (Monday to Friday, Mauritius standard time GMT +4 hours).

Our flagship Client Support Centre is available 24/7/365 and can be contacted on +230 207 4004 for general online banking queries and debit card assistance.

