

Investec

Credit Union Note

Plan 5

- 1 - 3 Year term
- Pays 0.15% fixed at the end of each year
- Maximum term of 3 years. The Plan may mature early in year 2 at the sole discretion of the Issuer
- Minimum AER 0.15% per annum
- Closing Date: 21 December 2020



About Investec

This brochure has been prepared by Investec Europe Limited which is part of the Investec group of companies. The Investec group is an international specialist bank that provides a diverse range of financial products and services to a select client base in three principal markets, the United Kingdom, South Africa and Australia. The group was established in 1974 and currently has approximately 8,700 employees.

Investec Europe Limited trading as Investec Europe is authorised and regulated by the Central Bank of Ireland. For more information on Investec, please visit www.investec.ie.

Plan Manager

The Plan Manager is Investec Europe Limited and its successors, assignees and transferees. The Plan Manager is responsible for the packaging and distribution of the Plan. This includes arranging custody of the securities on your behalf, communicating with you and paying any proceeds of the Plan to you at maturity.

Issuer

The issuer of the Securities is Investec Bank plc (incorporated in England and Wales under registered number 00489604), which is authorised by the Prudential Regulation Authority (PRA) and regulated by the Financial Conduct Authority (FCA) and The Prudential Regulation Authority (PRA) registered No. 172330.

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Key events and dates

| Plan dates | |
|--------------------|--|
| Limited Offer Ends | 21 December 2020 |
| Start Date | 22 December 2020 |
| Issue Date | 22 December 2020 |
| Maturity Dates | 22 December 2022 or 22 December 2023 |

What is the aim of the Credit Union Note Plan?

The aim of the Plan is to repay your initial investment and pay a coupon of 0.15% per annum. The Issuer has the right to call the product, meaning the Issuer may mature the plan at the end of year 2 at their discretion, otherwise the product will continue to the full term of 3 years, where the Plan will automatically terminate. You will receive 14 days notice in the event that the Issuer matures the product early.

You will receive 0.15% per annum paid at the end of each year that the product runs. Further information is available on page 7.

Your commitment

You must be able to commit a sum of at least €250,000 for the full period of 3 years. In addition you must be comfortable to receive early repayment of your funds at the end of year 2 in the event that the Issuer makes the decision to mature the Plan.

Plan overview

The Plan is designed to repay your Investment and pay a fixed coupon for each year the Plan is in operation.

Product features

- 100% capital protected on maturity, provided Investec Bank plc does not fail or become insolvent
- 0.15% per annum gross payable in every year that the Plan operates
- At the discretion of the Issuer the Plan may mature early at the end of year 2. Clients will be given 14 days notice if the product is maturing early
- 2-3 year term
- Investec Bank plc note based Plan (see page 6)
- Listed instrument on Euronext Dublin
- The Plan Manager will receive 0.25% of the total investment amount upfront from the Issuer for product administration, customer reporting, custody and marketing. No charges or fees are taken from your investment (see page 13 for more information)

Investor information

This product is a Medium Term Note issued by Investec Bank plc which is authorised by the Prudential Regulatory Authority (in the United Kingdom). As such, Investec Bank plc is a European Bank under 'Directive 2013/36/EU' (ie. CRD IV) as the United Kingdom is treated like an EEA member during the transition period which is expected to last until 31 December 2020. When the United Kingdom is no longer treated as an EEA member, Investec Bank plc may not be covered under "Directive 2013/36/eu" (ie. CRD IV). Investors should satisfy themselves as to the implications of this to their circumstances. For the avoidance of doubt this note is not eligible under MREL (Minimum Requirements for own funds and Eligible Liabilities).

Your capital is at risk if the Issuer fails or becomes insolvent. The below table shows the credit rating of the Issuer:

| Issuer | Fitch | Moody's | S&P |
|-------------------|-------|---------|-----|
| Investec Bank plc | BBB+ | A1 | N/A |

All of the above credit ratings are as at 12 October 2020 and all are long term. Credit ratings are subject to change at any time. Source: Bloomberg.

Warning: Past performance is not a reliable guide to future performance. The value of your Investment can go down as well as up.

Warning: This Plan cannot be encashed prior to the Maturity Date. The Plan is only suitable for investors who do not require access to their investment prior to Maturity Date.

Warning: Your capital is at risk if Investec Bank plc fails or becomes insolvent.

What are the risks of the Investment?

- Your capital is at risk if Investec Bank plc fails or becomes insolvent
- Prior to the Issue Date, your money will be held by the Plan Manager as Client Money
- Inflation may reduce your future purchasing power
- The Plan may mature early at the discretion of the Issuer
- The Plan is designed to be held to maturity

What are you investing in?

You are investing in a 2 - 3 year note-based Plan which pays 0.15% gross annual coupon per annum in each year the Plan is in operation. The Plan will have a term of 2 - 3 years, with the Issuer determining whether the Plan matures in Year 2. Your money will be used to buy a note issued by Investec Bank plc. A note is a type of Debt issued by a bank. In effect, you are lending money to Investec Bank plc (as Issuer of the note) for the duration of the Plan. The note is designed to generate the Plan returns and Investec Bank plc is legally obliged to pay the Plan returns to you. Investec Europe Limited is the Plan Manager. Neither the Plan Manager nor the Issuer make any representation as to the suitability of the Plan to meet your specific requirements.

Access

The Term of the Plan is for a fixed term of up to 3 years and is intended only for investors who do not require any access to their investment prior to the Maturity Date.

Appropriateness

Investec Europe Limited considers this Plan to be a non-complex financial instrument. The Plan complies with the MiFID II definition of a Non-Complex Instrument, therefore Investec Europe Limited will not carry out appropriateness assessments on investors.

How does the Plan work?

Investor

- Makes Investment
- Receives Plan return



Investec Europe Limited is Plan Manager

- The Plan is opened in the name of the investor
- The note is purchased on behalf of the investor and held in custody
- Plan Manager pays any annual return due to the investor



Investec Bank plc is Issuer of the note

- Investec Bank plc issues a note that pays a coupon as described in the Plan brochure

Coupons and the return of your Investment are provided by Investec Bank plc and subject to the creditworthiness of Investec Bank plc

The Securities which provides the Plan with coupon payments are issued by Investec Bank plc. You will receive a gross annual coupon of 0.15% of your Investment amount in each year that the plan is active. The Plan Manager will receive 0.25% of the total investment amount upfront from the Issuer for administration and customer reporting, custody and marketing. No Charges or Fees are taken from your investment (see page 11).

The table below shows the payments based on a sample investment of €250,000 where the Plan runs to the full term:

| Year | Coupon Rate | Return | Plan Manager Fee of 0.25% |
|--------------|--------------|---------------|---------------------------|
| 1 | 0.15% | €375 | €625 |
| 2 | 0.15% | €375 | €0 |
| 3 | 0.15% | €375 | €0 |
| Total | 0.45% | €1,125 | €625 |

Target Market Investor Profile

Client Type

Professional or Opt Down Retail Credit Unions.

Client Objectives and Needs

This Plan is for Credit Unions looking for a known fixed rate of return over a specified period.

Target Market

- Credit Unions who wish to receive a fixed annual income over a potential term of 3 years.
- Credit Unions who accept the Plan is a 3 year term which is designed to be held to maturity but the Issuer may, at their sole discretion, mature the Plan early at the end of year 2.

Level of Capital Protection Provided

100% Capital Protection, subject to Investec Bank plc credit risk.

Risk Tolerance and Compatibility of the Risk/Reward profile of the Product with the Target Market

Suitable for advised investors with a medium to low tolerance to risk and willingness to take credit risk against Investec Bank plc in the event of insolvency.

Positive Target Market

This Plan has been designed for Credit Unions who are looking for an annual income over a 3 year term. This Plan is aimed at a market cautious client with moderate financial sophistication.

Negative Target Market

Credit Unions who are looking for products which do not fall into the above description. Credit Unions who are unable to commit to a 3 year term.

Financial Situation and Ability to Bear Loss

This is a capital protected product, however customers must be willing to accept Investec Bank plc credit risk.

Distribution Strategy

Considering the target market analysis this product can be distributed directly to Irish Credit Unions.

Knowledge and Experience

Advised Credit Unions who understand and have experience of purchasing notes as part of their investment portfolio.

Communication to Investec

Any Credit Unions investing who is either in the negative target market or falls outside the positive target market and wishes to invest must communicate this to Investec Europe.

Is this Investment right for you?

This Investment may be right for you if:

- You wish to enter a term product for 2 - 3 years. The Issuer may mature the product at the end of year 2 at their discretion
- You are looking for an Investment which has the potential to pay out income on an annual basis
- You do not need access to your money for up to 3 years
- You have a minimum of €250,000 to invest

This Investment may not be right for you if:

- You are looking for capital growth
- You may need access to your money before the maturity date
- You are looking for a fixed term investment
- You are not prepared to accept that there is a credit risk to Investec Bank plc

Mandate

We request and authorise you on behalf of the Organisation, to act on instructions given in accordance with the following resolutions of the Organisation passed at a meeting held on _____, 20____ and we hereby certify that these resolutions are correctly set out below.

1. That the Investec Europe Limited General Terms of Business were presented to the Directors/Authorised Signatories and considered by them before being agreed as binding on the Organisation and that defined terms used in this Mandate have the meanings given to them in the Investec Europe Limited General Terms of Business.
2. That the Plan Manager is authorised and entitled but not obliged to rely upon and act upon instructions in accordance with the Investec Europe Limited General Terms of Business.
3. That telephone voice recording procedures may be used by the Plan Manager in relation to communications over the telephone and used as evidence in any dispute that may arise.
4. That this resolution shall remain in force and shall constitute the Organisation's Mandate to the Plan Manager until revoked by notice in writing to the Plan Manager signed by two Authorised Signatories and for this purpose any instruction varying this Mandate shall be deemed a revocation.
5. That the Plan Manager be assisted in the discharge of its anti-money laundering obligations by the Organisation providing such documents as requested by the Plan Manager and set out in the Investec Europe Limited General Terms of Business.
6. That the Organisation shall indemnify the Plan Manager against all losses, claims, actions, proceedings, demands, costs, expenses (including legal fees) and any liability thereon incurred or sustained by Plan Manager as a consequence of acting in accordance with any such communication or of any such communication originating from the Organisation not being actually received by or delivered to Plan Manager or any such communication purporting to originate from the Organisation being made or delivered fraudulently or otherwise without authority.
7. That the Plan Manager be, and it is hereby, authorised to provide any entity purporting to be the Organisation's auditors for the time being and from time to time with such information as such entity may request from time to time concerning any transactions or business of the Organisation with the Plan Manager, until notice in writing to the contrary is received by the Plan Manager, signed in accordance with this Mandate.
8. That the Organisation acknowledges that nothing in the agreements between the Plan Manager and the Organisation shall be capable of being constituted as an implied agreement restricting or nullifying any charge, pledge, lien, right of set off or other right the Plan Manager may have existing or implied by law or otherwise.
9. That the Directors/Authorised Signatories of the Organisation will advise the Plan Manager in writing signed by two Authorised Signatories as soon as any changes that may take place from time to time to the Directors or Authorised Signatories of the Organisation and that the Plan Manager shall be entitled to act upon the information so given.

Declaration

- i) We acknowledge that I/we have requested information on the Plan and confirm that we are investing on an Execution Only basis with the Plan Manager as defined in the definitions section herein. We confirm that we have been advised by an independent financial advisor or an appropriately qualified internal advisor in line with Central Bank of Ireland expectations and we fully understand the key features and risks of this investment and are satisfied it meets our regulatory and financial needs and objectives. We further confirm that the Plan Manager has not sought and I/we have not provided nor do we wish to provide the Plan Manager with any information in respect of my/our capacity, my/our financial history and investment objectives to determine the suitability and appropriateness of this Investment for my/our purposes and further confirm that we have not sought or received any advice from the Plan Manager in respect of the Plan. We further understand that the Plan Manager is not required to and has not determined the suitability or appropriateness of this Investment for our purposes. We understand that investments may fall as well as rise in value.
- ii) We represent and warrant that we have the capacity to enter into the Plan, that we have all necessary authorisations to carry out our obligations and that all steps have been taken in order to authorise entry into the Plan and in relation to the execution of this form.
- iii) We represent and warrant that we have fully satisfied ourselves via advice received as referred to at (i) above, as to the suitability and/or appropriateness of the Plan and that we have reviewed the Issuers Base Prospectus and supplemental documents.
- iv) We indemnify the Plan Manager and shall keep the Plan Manager indemnified against any loss, damage or claim the Plan Manager may suffer or incur directly or indirectly as a result of (i) the Organisation's fraud, negligence, bad faith or wilful default or (ii) any breach by the Organisation of the Terms and Conditions herein, or (iii) any failure by the Organisation to comply with its legal and/or regulatory duties in entering into the Plan, or (iv) any material, legal, tax or regulatory change affecting these Terms & Conditions of the Plan which may result in a loss to you.
- v) We agree that Investec Europe Limited may hold Client Money/client financial instruments in a client asset account with an eligible custodian in a Third Country where necessary.
- vi) We declare that we have read, understood and consent to Investec's Data Protection Notice which is available here: <https://www.investec.com/content/dam/ireland/legal/ireland-terms-and-conditions/terms-and-policies-2019/IEL-Data-Protection-Notice.pdf>
- vii) We declare that all details herein are correct.
- viii) We declare that we have read, understand and accept Investec Europe Limited General Terms of Business and the Distance Marketing Statement relating to the Plan set out herein which are available at www.investec.ie.
- ix) We confirm that we have read and understood the Plan brochure(s), including Plan risks and selling restrictions, and the Terms and Conditions under which your Plan(s) will be managed.
- x) We understand that the Investment will not be deemed to have been made until the application has been accepted and that, if and when accepted, the note will issue on 22 December 2020.
- xi) We declare that neither we, nor the Organisation, is a U.S. Person.
- xii) We understand the Base Prospectus is available to us for review and or to receive a copy.

We wish to invest € _____ in the Credit Union Note Plan 5
(€250,000 minimum investment).

| | |
|-----------------------|-----------------------|
| Authorised Signatory: | Authorised Signatory: |
| Date: | Date: |

Your questions answered

Plan information

Q: What happens to my money if Investec Bank plc fails or becomes insolvent?

A: If Investec Bank plc fails or becomes insolvent (i.e. goes bankrupt or similar) you could lose some or all of your money.

Q: Are withdrawals allowed?

A: No, withdrawals are not allowed.

Q: Can I get a copy of the Base Prospectus?

A: Yes, a copy of the approved Base Prospectus, any supplements to the Base Prospectus and final terms in relation to the Securities can be downloaded from the Irish Stock Exchange website www.ise.ie or obtained upon request from Investec Europe Limited, Harcourt Building, Harcourt Street, Dublin 2.

Q: What happens at the Plan maturity?

A: You will have the option to cash in your Plan, or may have the option to reinvest the proceeds into other products which may be available at that time. We will contact you shortly before maturity to ask your preference

Q: Where will my money be held before the note Issue Date?

A: Prior to the note Issue Date your money will be held by the Plan Manager as Client Money.

Q: What happens if I change my mind?

A: If you decide to cancel, provided we receive written notice prior to the closing date, we will return your Investment without interest.

The Plan Manager

Q: Who is the Plan Manager?

A: The Plan Manager is Investec Europe Limited and its successors, assignees and transferees.

Q: Who is the Issuer of the Securities?

A: The Issuer of the note is Investec Bank plc (incorporated in England and Wales under registered number 00489604), which is authorised by the Prudential Regulation Authority (PRA) and regulated by the Financial Conduct Authority (FCA) and the Prudential Regulation Authority (PRA) registered No. 172330.

Q: What is the Issuer's credit rating?

A: The Issuer has a credit rating of A1 with a stable outlook (awarded 01 February 2019) as rated by Moody's. This means that Moody's is of the opinion that the Issuer is subject to low credit risk and is considered to be upper-medium investment grade. The Issuer has a credit rating of BBB+ with a negative watch (awarded 01 April 2020) as rated by Fitch. This means that Fitch is of the opinion that the Issuer has a good credit quality and indicates that expectations of default risk are currently low and that the Issuer's capacity for payment of its financial commitments is considered to be adequate but adverse business or economic conditions are more likely to impair this capacity. For more information on the Issuer visit www.investec.co.uk.

Q. What is the relevance of credit ratings?

A: Credit ratings are assigned by companies known as rating agencies and are reviewed regularly. They can go up or down at any point in response to changes in the financial position of the entity in question. Credit ratings are only one way to assess the likelihood that an entity will be able to pay back any monies owed. Entities with better credit ratings should be less likely to go bankrupt or default than entities with worse credit ratings, although this has not necessarily been the case over the last few years. Ultimately, however remote the likelihood of bankruptcy or default might be, the risk will always exist. The ratings herein are not a guarantee as to future performance of the Issuer, and are provided by the Plan Manager for information purposes only.

Q: What is the relevance of ratings outlooks?

A: A rating outlook indicates the potential direction of a rating over the intermediate term, typically six months to two years. When determining a rating outlook, consideration is given to any changes in the economic and/or fundamental business conditions. An outlook is not necessarily a precursor of a rating change, and is often used to maintain the stability of long-term ratings. The outlook provides information to investors on the potential evolution of a rating; hence it increases the precision of the rating. For example, a positive outlook from Moody's, Fitch or S&P means that a rating may be raised. A negative outlook means that a rating may be lowered, and a stable outlook means that a rating is not likely to change.

Charges and fees**Q: What are the charges?**

A: Investec Europe Limited as Plan Manager will incur costs and charges in administering and marketing the Plan. No charges or fees are taken away from your Investment or your potential maturity payment, and there are no annual management charges, so any returns are based upon the full amount you invest into the Plan. The Plan Manager will receive 0.25% upfront (or €625 based on an investment of €250,000) from the Issuer for ongoing administration and customer reporting, custody and marketing.

Investor information

Q: [What is my customer category?](#)

A: We will treat you as a retail client for the purposes of MiFID. This means you will receive the highest level of MiFID protection. You may request to be treated as a professional client however, if you do so, you will lose many of the protections afforded to retail clients under MiFID.

Q: [How will you keep me informed?](#)

A: After the start of the Investment, following the purchase of the Securities, we will send you an opening statement showing your holdings in your Investment. Thereafter, we will send you a statement monthly.

Q: [How do I complain?](#)

A: Any complaint about the sale of this Plan should be made to Investec Europe Limited, Harcourt Building, Harcourt Street, Dublin 2. Any complaints or concerns relating to your Investment will be investigated thoroughly and in accordance with the Plan Manager's complaints policy. Details of the complaints policy are available on request from the Plan Manager.

If you are dissatisfied with the outcome of the Plan Manager's efforts to resolve your complaint, it is possible that you may be able to refer your complaint to:

Financial Service & Pensions Ombudsman, 3rd Floor, Lincoln House, Lincoln Place, Dublin 2.

Telephone: 01 567 7000

e-mail: info@fspo.ie

Q: [What should I do if I have more questions?](#)

A: It is essential that you only invest in the Plan if you fully understand the benefits and associated risks. Where you have unanswered questions you should seek advice from your financial adviser. You may also wish to seek other independent advice, for instance independent financial, taxation or legal advice. Your relationship with the Plan Manager will be on an Execution Only basis. This means that the Plan Manager is not, and will not, be giving you financial, legal or taxation advice. The Plan Manager will not be seeking to determine the suitability and appropriateness of this Investment for you.

Are there any compensation arrangements in place?

Investec Europe Limited is a member of the Investor Compensation Scheme (ICS).

Compensation may be payable where money or investment instruments owed or belonging to clients and held, or in the case of investment instruments, administered or managed by the firm, cannot be returned to those clients for the time being and there is no reasonably foreseeable opportunity of the firm being able to do so.

The Investor Compensation Scheme is generally only for private clients of a failed firm. It is not for owners or managers of the failed firm or for 'professional' or institutional clients, which include:

- large companies,
- other financial firms, and
- people categorised as professional clients.

Details of limits and eligibility under the ICS are available from us on request or at the ICS's official website at: www.investorcompensation.ie.

Taxation

Investors will receive the annual coupon gross, without any tax deductions or withholdings. It is our understanding that the returns will be subject to Income tax in the case of personal investors and exempt from taxation in the case of Credit Union, Registered Charity and Pension Investors. Additional taxes may be payable depending on the circumstances of each investor.

Warning: The above information represents our understanding of the taxation treatment of the Plan. Investec are not tax advisors and the information above does not constitute tax advice. Investors should independently satisfy themselves of the taxation treatment of the Securities, particularly in relation to Revenue Commissioners reporting requirements and implications for non-disclosure in their own personal circumstances.

Warning: This document is based on our understanding of current tax law and practice which is subject to change without notice in both Ireland and the UK.

Terms & Conditions

Definitions

'Application Form' means the application form in respect of the Plan.

'Base Prospectus' means the Impala Bonds Program dated 16 July 2020 (as supplemented from time to time).

'Calculation Agent' means Investec Bank plc acting as calculation agent.

'Central Bank of Ireland' is the Irish financial regulator.

'Client Money' means money held in accordance with the Central Bank of Ireland's Client Asset Requirements or S.I number 604 of 2017.

'Debt' means an amount of money borrowed by one party from another.

'Execution Only' means the Plan Manager will not be determining the appropriateness and/or suitability of an Investment in the Plan for you; instead, the Plan Manager will be relying on recommendations in this regard from your financial adviser. Your relationship with the Plan Manager will be Execution-Only.

'FCA' means the UK Financial Conduct Authority (website: www.fca.gov.uk).

'Investec' means Investec Europe Limited.

'Investment' means the sum of money initially invested by you.

'Issue Date' means 22 December 2020.

'Issuer' means Investec Bank plc as issuer of the Securities.

'Maturity Date' means 22 December 2022 or 22 December 2023.

'MiFID' means the European Union (Markets in Financial Instruments) Directive 2017 (as amended from time to time)

'Moody's' means Moody's Investor Services Limited.

'Plan' means the Credit Union Note Plan 5, comprising the Securities subscribed for as specified in your Application Form(s)

'Plan Manager' means Investec Europe Limited which is authorised and regulated by the Central Bank of Ireland.

'Plan Objective' means the objective of securing the return described in this brochure to which these Terms and Conditions are attached.

'Plan Term' means for the period from 22 December 2020 to the Maturity Date

'PRA' means the Prudential Regulation Authority. 'S&P' means Standard & Poor's Financial Services LLC.

'Securities' means the note issued by Investec Bank plc which the Plan Manager purchases on your behalf under the Plan.

'Start Date' means 22 December 2020

'Third Country' means a country that is not in the European Economic Area as per S.I.375 of 2017.

'U.S. Person' means a U.S. Person as defined in Regulation S under the U.S. Securities Act of 1933, as amended, or as defined in the U.S. Internal Revenue Code of 1986, as amended.

'Value' means the fair market value of the Securities (expressed as a percentage of the par value) including but not limited to interest rates and time to maturity.

The Plan Manager provides the Plan to you on the following Terms and Conditions (of which the Application Form is a part):

1. Documentation Requirements

1.1 Availability

(a) Applications received after the 21 December 2020 may be accepted at the discretion of the Plan Manager.

(b) The closing date for applications is 21 December 2020 or earlier, if fully subscribed. The Plan Manager accepts no responsibility for applications (i.e. completed application form(s) plus cleared funds and any other appropriate documentation if required) until they are physically received and accepted by the Plan Manager.

2. Cancellation Rights

2.1 You have the option to cancel your application to invest in the Plan prior to 22 December 2020. In order to cancel, written notice must be received by the Plan Manager prior to 22 December 2020 marked for the attention of Treasury Products and Distribution, Investec Europe Limited, The Harcourt Building, Harcourt Street, Dublin 2, or emailed to spteam@investec.ie.

2.2 The Plan Manager reserves the right, at its sole discretion, not to proceed with this Plan at any time up to and including the Start Date. In such circumstances your Investment amount will be returned to you.

3. Accounts

When the Plan Manager receives your Investment, it will hold such monies as Client Money.

4.1 Maturity

3.1 Under the terms of the Plan, the Plan will mature on the Maturity Date. The Securities are structured so that the amount you are due to receive from your Plan is in accordance with the Plan Objective. We will contact you to inform you of your options at maturity and any action required by you.

5. Purchase of the Plan Securities

- 5.1 On the Issue Date, the Plan Manager will purchase the Securities for your Plan. The Securities will have been specifically structured to match the Plan Objective. The Securities are purchased on your behalf and the Plan Manager will not be obliged to account for any interest earned pending settlement. Investment in the Plan will not commit your funds to any extent beyond the amount invested by you.
- 5.2 When the Plan Manager purchases and sells Securities in accordance with these Terms and Conditions, it will always be acting as your agent, and not as the agent of the Issuer.

6. Conflict of Interest

- 6.1 Occasions can arise where the Plan Manager, or one of its other clients, will have some form of interest in business which is being transacted for the Plan. If this happens, or if the Plan Manager becomes aware that its interests or those of one of its other clients conflict with your interests, you will be informed and asked for your written consent before any transaction is carried out. A copy of the Plan Manager's Conflicts of Interest Policy can be obtained upon request from Investec Europe Limited, The Harcourt Building, Harcourt Street, Dublin 2.

7. Registration and Custody

- 7.1 Your Securities will be held in a custody account with Investec Wealth and Investment Limited, and documents of title, if any, will be kept in the custody of Investec Wealth and Investment Limited. In the case of direct investments, you may, however, request that the Plan Manager arrange for your Securities to be held with a custodian other than Investec Wealth and Investment Limited and that documents of title, if any, be kept in the custody of such other custodian expressly nominated by you. The Plan Manager may, at its reasonable discretion, agree to such alternative custodial arrangements as it may determine from time to time without notice to you. Such documents of title shall not be lent to any third party and money may not be borrowed on your behalf against the security of those documents. Investec Wealth and Investment Limited is authorised and regulated by the Financial Conduct Authority. Investec Wealth & Investment Limited is registered in England. Registered No. 2122340. Registered Office: 30 Gresham Street, London EC27 7QP.

- 7.2 Unless alternative custodial arrangements are agreed as above, your Securities will be held collectively in an account with Investec Wealth and Investment Limited and, although the amount of Securities that you hold will be recorded and separately identified by the Plan Manager, your holding may not be identifiable by separate documents or certificates of title. Therefore, in the event of default, any shortfall in the Securities may be shared pro rata among all investors in the Plan whose Securities are held with Investec Wealth and Investment Limited.

8. Statements

- 8.1 The Plan Manager will supply you monthly with a report on the value of your Plan held.

9. Termination

- 9.1 The Plan Manager may terminate your Investment in the Plan on one month's notice if:
- You are in breach of any material obligation under these Terms and Conditions and you have failed to remedy the breach within a reasonable time of us requesting you to do so; or

- If you have given us inaccurate or misleading information and, had we received accurate information, we would not have entered into the Plan with you.

- 9.2 The terms of the Securities may permit the Issuer to withhold, defer, reduce or even terminate payments in certain events including, but not limited to, illegality, force majeure or other events beyond the control of the Plan Manager, and as a result, you may receive less than you would otherwise have anticipated or may have to wait for the proceeds.
- 9.3 The Plan Manager may terminate the Plan at any time for any reasons including, but not limited to illegality, force majeure or other circumstances which would render it legally impermissible for you or us to carry out our respective obligations under these Terms and Conditions, provided the Plan Manager gives you a reasonable period of written notice as the situation dictates
- 9.4 Termination of the Plan or any Investment in the Plan will not affect the settlement of any outstanding fees and will not affect any legal rights or obligations which may have already arisen or any provision of these Terms and Conditions which is expressly or by necessary implication intended to survive termination. On termination, the Plan Manager will promptly account to you for the proceeds of sale of the related Securities held through the Plan.

10. Charges

- 10.1 The returns which you are due to receive, in accordance with the Plan Objective, are net of all anticipated charges and expenses due to third parties (excluding any tax that you may be liable to pay, or charges we may reasonably require you to pay in respect of significant taxation changes). These charges are estimated to be not more than 0.25% of the investment amount in total, excluding any such tax or charges for taxation changes, no other charges are anticipated.

11. Variation of Terms & Disclosure

- 11.1 The Plan Manager reserves the right to amend, vary or supplement these Terms & Conditions, during the Plan Term. This may be for one of the following reasons:
- due to a change in legal, regulatory or taxation requirements to which the Plan Manager is subject, or a change in the manner in which same are applied;
 - to comply with an order of a court or other analogous authority;
 - to make the Terms & Conditions fairer to you or to correct a mistake (provided that such a correction would not adversely affect your rights);
 - to enable your Plan to be managed more effectively, or to provide you with additional options within your Plan. Where possible you will be notified of any changes at least 30 days in advance of changes taking effect.

11.2 By accepting these Terms & Conditions, you authorise the Plan Manager to disclose all relevant particulars of your Investment where the Plan Manager is required by law, regulation, court (or other arbitral) order, taxation authority or other supervisory or regulatory authority to do so.

12. Exclusion of Liability

12.1 The Plan Manager will exercise due care and diligence in managing your Plan. However, the Plan Manager will not be liable to you:

- (a) for any default by Investec Wealth and Investment Limited, or any securities depository with whom your Securities are deposited, or for any fraud, negligence or wilful default on the part of Investec Wealth and Investment Limited or any such securities depository or other third party;
- (b) for any loss, depreciation or fluctuation in the value of the Securities held within your Plan, except as a result of fraud, negligence or wilful default by the Plan Manager or its agents;
- (c) if the Plan Manager cannot carry out its responsibilities because of circumstances beyond its reasonable control; or
- (d) for the acts or omissions of any professional adviser who arranged your Investment in the Plan.

The Plan Manager will exercise its authority under these Terms and Conditions in an appropriate way. However, whilst the Securities will be structured with a view to meeting the Plan Objective, the Plan Manager is unable to (and does not) guarantee that the Plan Objective will be met. You acknowledge that you have read and understood these Terms and Conditions and the risk factors set out in the brochure provided to you in connection with your Plan. In particular, you acknowledge that your entitlement under the Plan is dependent on the exact terms of issue of the Securities. These may contain provisions allowing for (a) adjustments to the timing of calculation of entitlements and (b) the termination of the Securities, including (without limitation) in circumstances where the Plan Manager is in default. No provision in these Terms and Conditions will operate so as to exclude or limit the liability of the Plan Manager and/or the Issuer to the extent that this would be prohibited by law.

13. No Security over the Plan

13.1 At all times during the continuance of the Plan, you will remain the beneficial owner of the Securities held in the Plan and the Securities must not be used as security for a loan or any other financial arrangements.

14. Assignment

14.1 These Terms and Conditions shall be for the benefit of and binding upon Investec Europe Limited as Plan Manager and our respective successors and assigns. You shall not assign, charge or otherwise transfer or purport to assign, charge or otherwise transfer your rights or obligations under these Terms and Conditions or any interest in these Terms and Conditions, without our prior written consent, and any purported assignment, charge or transfer in violation of this clause shall be void. You agree and acknowledge that we shall be entitled at any time to assign, transfer, dispose of and/ or charge all or any of our rights and/or obligations under these Terms and Conditions without your consent.

15. Telephone Recording

15.1 For your security and for training and monitoring purposes telephone conversations may be recorded. See section 15.4 of the Investec Europe Limited General Terms of Business.

16. Communication

16.1 The Plan Manager will always write and speak to you in English and may communicate with you using any means by which you communicate with us including face-to-face, through your online account, if applicable, by text, facsimile, email, telephone or in writing. It is your responsibility to advise the Plan Manager of any changes to your contact details.

17. Force Majeure

17.1 In the event of any failure, interruption or delay in the performance of its obligations resulting from breakdown, failure or malfunction of any telecommunications or computer service, industrial disputes, failure of any third party to carry out its obligations, acts of governmental or supranational authorities, an act of God, epidemic, pandemic or quarantine restrictions or any other event or circumstance whatsoever not reasonably within its control, the Plan Manager may be unable to fulfil its financial responsibilities in the market then your ability to realise your Investment may be restricted and the Plan Manager shall not be liable or have any responsibility of any kind for any loss or damage you incur or suffer as a result.

18. No Restriction on Investment Services

18.1 Nothing herein shall restrict the Plan Manager's right to provide investment services to others.

19. Information

19.1 The information contained in the brochure and these Terms & Conditions is strictly for information purposes only. No party should treat any of the information as constituting investment advice in relation to the Plan or any other transaction.

19.2 To the extent of any inconsistency between these Terms and Conditions and the Investec Europe Limited General Terms and Conditions, these Terms and Conditions will prevail.

20. Governing Law

20.1 These Terms and Conditions and all non-contractual obligations arising out of or in connection with them shall be governed by Irish law and will become effective on acceptance by the Plan Manager of your signed Application Form.

20.2 The issue of the Securities is governed by English law.

United States:

The Plan is not available to persons in the U.S. or to a U.S. Person as defined in this brochure.

Important Information

This document is not a prospectus, but an advertisement. Investors should not subscribe for any investment in the Credit Union Note Plan 5 except on the basis of information in the Base Prospectus dated 16 July 2020 as supplemented from time to time relating to the Impala Bonds Programme of Investec Bank plc and the related final terms.

Copies of the Base Prospectus can be obtained upon request from Investec Europe Limited, Harcourt Building, Harcourt Street, Dublin 2 or downloaded from the Irish Stock Exchange website at www.ise.ie.

Investec Europe Limited

The Harcourt Building

Harcourt Street

Dublin 2

Tel: 1800 466 466

www.investec.ie

Investec Europe Ltd is authorised and regulated by the Central Bank of Ireland.

